

#### Gumdale State School Parents and Citizens Association

677 New Cleveland Road P.O. Box 6, Gumdale QLD 4154 Email: pandc@gumdaless.eq.edu.au



# Fee & Cancellation Policy

Session	Permanent Fee	Casual Fee
Before School Care	\$18	\$21
After School Care	\$23	\$26
	Permanent Fee	Casual Fee
	(booking made before the deadline)	(booking made after the deadline)
Vacation Care	\$55	\$65
Vacation Care - Incursion	\$65	\$75
Vacation Care – Excursion	\$75	\$85

## Bookings & Cancellations

Casual Bookings are made via our QK Enrol system and permanent bookings are arranged via email. An enrolment must be completed prior to your child's attendance. Should the child not attend due to any reason, CCS will apply in accordance with allowable and approved absence provisions. Please ensure that if your child will not attend their booked session that you notify that service via the My Family Lounge APP, phone call or email within the cancellation period to avoid fees being charged.

To end or cancel a permanent booking we require 2 weeks' notice to be given in writing. To cancel a casual booking or vacation care booking we require 7 business days' notice to be given in writing.

BSC – Bookings can be made up until 5pm the day before the session.

ASC – Bookings can be made up until 10am on the day of the session.

Vacation Care – Bookings can be made up until 5pm the day before the session.

Please contact the service directly if you require urgent care for your child outside these booking period times.

### Collection & Hours of Operation

Before School Care – 6:00am – 8:45am After School Care – 2:45pm – 6:00pm

Vacation Care - 6:00am - 6:00pm

Please ensure you are signing your child in and out of our care via the QK Kiosk. This is for your child's safety and apart of the Child Care Subsidy Agreement.

Please do not drop your child off before 6:00am and please ensure you are picking up your child before close of business 6:00pm.

Please, if you think you might be late call and notify our friendly staff.

#### Additional Fees

Late Collection Fee: \$15.00 for the first 15 minutes and \$1 per minute thereafter.

Failure of Direct Debit Payment: \$15.00

Non - Cancellation Fee: \$5.00

E: goshc@gumdalesspc.org.au

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