

Contact us on:

P: 3890 2675 E: agd@ymcabrisbane.org



Important information

- Ezidebits are processed on a THURSDAY only and all permanent bookings will be processed on a fortnightly cycle. The first date for 2019 is 3rd January, then 17th January and so on.
- The account holder at the service must be the CRN holder for the account.
- CRNs and date of birth for account holder and children are required to link your account with CCS. Without these you will be required to pay full fees, or delay enrolment start date.
- All new enrolments must be confirmed by the CRN Holder through their myGov account.
- Please ensure that all sections on this form are filled out correctly and in full. Incomplete forms will not be accepted by your service Coordinator
- Parents are to advise any changes of bookings in writing, verbal changes will not be accepted.
- If you have any questions, queries or concerns relating to the enrolment of your child, please speak with your friendly Service Coordinator



Thank



Outside School Hours Care Enrolment Form 2019

How did you hear about YMCA OSHC?

Internet Yellow Pages Word of Mouth School Previous Client Other_____

ACCOUNT INFORMATION			
Account Holder Name:		Account Holder CRN:	
OSHC Location:			
Email Address for Statements:			
Guardians are authorised to give permission for an	Educator to take a child outside the education and ca Holder CRN (above) and Date of Bir	I – PLEASE PROVIDE COPIES OF ID are services premises as per YMCA policy. th (below) is correct to ensure prompt and ac relink	ocurate matching with
Name:		DOB:	☐ M ☐ F
Address (H):		Pos	tcode:
Primary Language:	Cultural Background:	Relationship To Child/ren:	:
Mobile:	Phone (H):	Email:	
Phone (W):	Occupation:	Employer:	
Address (W):		Po	ostcode:
	Office use: Photo ID Sig	hted _ Copy Received _	
	ATION – PLEASE PROVIDE COPI Educator to take a child outside the education and ca		Authority to collect child Y N
Name:		DOB:	M
Address (H):		Pos	tcode:
Primary Language:	Cultural Background:	Relationship To Child/ren	:
Mobile:	Phone (H):	Email:	
Phone (W):	Occupation:	Employer:	
Address (W):		Po	ostcode:
	Office use: Photo ID Sig	hted _ Copy Received _	
MEDICAL INFORMATION			
Family Doctor Name:			
Surgery Name:			
Address:		Phone:	
procedures to keep children and young		l to Safeguarding children and young people and hare available at: www.ymcabrisbane.org along with concerns.	
Office Use Only			
Date received:		Date Registration Fee paid:	
Date entered into QK:		Enrolment data entered into QK by:	
Foster/Kinship Care: Was CSO Contacted? ☐ Yes	□ No	Foster/Kinship Care: Were there any risks Identified we need to	o manage? Yes □ No □
If Yes has RMP been Developed? Yes □ No □		If not, why not:	

AUTHORISED NOMINEES/EMERGENCY CONTACTS - Please provide copies of ID Authorised Nominees/Emergency contacts are people over the age of 18. Emergency contacts are unable to authorise an educator to take a child outside the education and care service premises without written permission from the parent/guardian. By listing contacts below, you are providing authorisation for YMCA OSHC to contact contacts in the event of an Emergency. Please place in specific call order, you must supply a minimum of 1; Photo ID □ Sighted □ Copy Received **AUTHORISED NOMINEE/EMERGENCY CONTACT 3** Name: This person is authorised to provide the following authorisations Relationship: for my child/ren: (please tick appropriate boxes) Address: Drop off or Collect child/ren to/from the service and authorised Phone: to use QikKids Kiosk Medical treatment/Medical Work Phone: administration Mobile: **AUTHORISED NOMINEE/EMERGENCY CONTACT 4** Photo ID □ Sighted □ Copy Received Name: This person is authorised to Relationship: provide the following authorisations for my child/ren: (please tick appropriate boxes) Address: Drop off or Collect child/ren to/from the service and authorised Phone: to use QikKids Kiosk Medical treatment/Medical Work Phone: administration Mobile: AUTHORISED NOMINEE/EMERGENCY CONTACT 5 Photo ID □ Sighted □ Copy Received Name: This person is authorised to Relationship: provide the following authorisations for my child/ren: (please tick appropriate boxes) Address: Drop off or Collect child/ren to/from the service and authorised Phone: to use QikKids Kiosk Medical treatment/Medical Work Phone: administration Mobile: **AUTHORISED NOMINEE/EMERGENCY CONTACT 6** Photo ID □ Sighted □ Copy Received Name: This person is authorised to provide the following authorisations Relationship: for my child/ren: (please tick appropriate boxes) Address: Drop off or Collect child/ren to/from the service and authorised Phone: to use QikKids Kiosk Medical treatment/Medical Work Phone: administration Mobile: If any of the above Authorised Persons have not collected my child at the service closing time, I give permission for the Responsible Person in Charge to make necessary provisions to secure the care of my child. I also agree to pay a late pick up fee if I collect my child past licensed closing time of the service: Signature: _ Date: _____

CHILD 1 DETAILS	ensu			of Birth is correct to g with Centrelink	o ensure	prompt and accurate	Health Rec	cord □ Sighte	ed □ Co	py Received
Name:						Preferred Nan	ne:			
Child CRN:			 			DOB:		[М	F
Cultural background:										
Child's Address:								Postcode:		
Year Level in 2019:	<u> </u>				La	inguage Spoken at h	ome:			
Child's Medicare Number:					Re	eference Number:		Expiry Date	e:	
Initial Booking Pattern:		Casual		Perm	anent	☐ Weekly Patte ☐ Fortnightly Pa		re Start Date:	:	
Booking Type:	CE FUI	eds to be confirme NTRELINK AND Relevant Arra LL FEES WILL AF Arrangement	ed by p PAREN angem PPLY F	arent in myGov a NT CONFIRMS E nent - Does not FOR ENTIRE PE Organisation	account BOOKIN wish to ERIOD (- Fees	being paid by third part	PLY UNTIL V ACCOUN a later date. by (i.e. Aust	CCS IS GRANT. No confirmation im Qld, Charity	NTED BY	in myGov.
Week 1 Before School:	and	Monday	y wiii b	Tuesday	r FULL	FEES to be paid with n Wednesday		ursday	П	Friday
Week 1 After School:		Monday		Tuesday		Wednesday	_	ursday		Friday
If Fortnightly Pattern please complete Week 2 Week 2 Before School:	늠	Monday	一一	Tuesday	$\frac{\Box}{\Box}$	Wednesday		ursday	П	Friday
Week 2 After School:		Monday		Tuesday		Wednesday	_	ursday		Friday
Is child of Aboriginal (A) or	Forre	s Strait Islande	r (T) O	rigin?			☐ No	Yes (A)	Yes	(T)
Disabilities, allergies, anaph	ylaxi	s or medical co	ndition	ns and details:			☐ Yes	ment Plan sup No coordinator for forms 0		,07-669
Details of Parental Custody/Court Orders: Documentation attached: Yes No Is there anyone legally denied access to child? Name: Yes No										
Is the child in foster/kinship			. ::10			Yes	□ No	-		
Do you have a Risk Management Plan for the child? If yes, please be advised we will contact the Child Safety Officer to confirm if there are any matters we need to be aware of that may impact the care arrangement, and if necessary we will work with you and Child Safety to develop a Risk Management Plan.							care			
Please provide contact details of the Child Safety Officer:										
Has child received the relev				r age?*				☐ No	Ye	es
Does child have any additio 'If YES please see Coordinator to con			-669					☐ No	Ye	es
Does child require staff to a *If YES please see Coordinator to con			า?*					☐ No	Ye	9S
Has child had a history of ill	heal	th or been hosp	italise	d?				☐ No	Ye	es
Does your child have any fe *If YES please provide details:	ars?							☐ No	Ye	es
Are there any behavioural is	sues	that you would	l like th	he service staff	f to be	made aware of?		☐ No	Ye	es
Are there any particular food *If YES please see Coordinator to con			s for y	our child?*				☐ No	Ye	es
Does your family participate *If YES please provide details:	in a	ny particular reli	igious	or cultural prac	ctises t	hat are significant fo	r your chil	d? No	Ye	es

CHILD 2 DETAILS	e ensu			of Birth is correct to g with Centrelink	ensure	prompt and accurate	Health Re	ecord □ Sight	ed □ Co	py Received
Name:						Preferred Nan	ne:			
Child CRN:	_		-			DOB:			□ м [☐ F
Cultural background:										
Child's Address:								Postcode:		
Year Level in 2019:					La	anguage Spoken at h	iome:			
Child's Medicare Number:					Re	eference Number:		Expiry Da	te:	
Initial Booking Pattern:		Casual		Perma	nent	☐ Weekly Pat ☐ Fortnightly		are Start Date	e:	
	nee CE	eds to be confirmed	g vd b	arent in myGov a	ccoun	istered with Centrelink, t. FULL FEES WILL AP NG THROUGH MY GO	PLY UNT	IL CCS IS GRA	w. Care Aç NTED BY	greement
Booking Type:	FU	Relevant Arra	ngen PLY I	nent - Does not FOR ENTIRE PEI	wish to	o claim CCS now or at a	a later date	e. No confirmati	on needed	in myGov.
	and	Arrangement of the external party	with will b	Organisation - be responsible for	Fees FULL	being paid by third part FEES to be paid with n	ty (i.e. Aus	stim Qld, Charity	y group, Er	nployer)
Week 1 Before School:		Monday		Tuesday		Wednesday	Т	hursday		Friday
Week 1 After School:		Monday		Tuesday		Wednesday	П	hursday		Friday
Week 2 Before School:		Monday		Tuesday		Wednesday	Т	hursday		Friday
Week 2 After School:		Monday		Tuesday		Wednesday	П	hursday		Friday
Is child of Aboriginal (A) or	Torre	s Strait Islander	(T) C	Origin?			☐ No	Yes (A)	Yes (T)
Disabilities, allergies, anaph	nylax	is or medical con	dition	ns and details:			☐ Ye	ement Plan su s		,07-669
Details of Parental Custody	/Cou	rt Orders:				Documer	ntation at	tached:	Yes	☐ No
Is there anyone legally deni Name:	ed a	ccess to child?							Yes	☐ No
Is the child in foster/kinship Do you have a Risk Manage			ild?			Yes Yes		lo Io		
If yes, please be advised we will contact the Child Safety Officer to confirm if there are any matters we need to be aware of that may impact the care arrangement, and if necessary we will work with you and Child Safety to develop a Risk Management Plan.										
Please provide contact details of the Child Safety Officer:										
Has child received the relev *If YES please provide copy of child's				r age?*				□N	o 🗌 Ye	es
Does child have any additio 'If YES please see Coordinator to cor			669					□N	o 🗌 Ye	es
Does child require staff to a *If YES please see Coordinator to cor			?*					□ и	o 🗌 Ye	es
Has child had a history of ill	heal	th or been hospi	talise	ed?				□N	o 🗌 Ye	es
Does your child have any fe *If YES please provide details:	ars?							□ N	o 🗌 Ye	es
Are there any behavioural is	ssues	s that you would	like t	he service staff	to be	made aware of?		□ N	o 🗌 Ye	es
Are there any particular food *If YES please see Coordinator to cor			for y	your child?*				□N	o 🗌 Ye	es
Does your family participate *If YES please provide details:	in a	ny particular relig	jious	or cultural prac	tises	that are significant fo	r your ch	ild? 🔲 N	o 🗌 Ye	es

CHILD 3 DETAILS	e ensu			of Birth is correct to g with Centrelink	o ensure	prompt and accurate	Health Reco	rd □ Sighted	□ Сој	by Received
Name:						Preferred Nar	ne:			
Child CRN:			_			DOB:]м[F
Cultural background:										
Child's Address:							I	Postcode:		
Year Level in 2019:					La	nguage Spoken at h	nome:			
Child's Medicare Number:					Re	ference Number:		Expiry Date:		
Initial Booking Pattern:		Casual		Perm	anent	☐ Weekly Pati ☐ Fortnightly F		Start Date:		
Booking Type:	CE FU	eds to be confirme NTRELINK AND Relevant Arra LL FEES WILL A Arrangement	ed by p PAREN angen PPLY F t with	arent in myGov NT CONFIRMS E nent - Does not FOR ENTIRE PE Organisation	account. BOOKIN wish to RIOD C	being paid by third par	PPLY UNTIL (V ACCOUNT a later date. N ty (i.e. Austim	CCS IS GRANT Io confirmation Qld, Charity gr	ED BY	in myGov.
Wash 4 Dafara Oaka ala	and	· ·	ty will b	•	r FULL I	FEES to be paid with r		• • • • • • • • • • • • • • • • • • • •		Friday
Week 1 Before School: Week 1 After School:		Monday Monday		Tuesday Tuesday		Wednesday Wednesday	_	rsday rsday		Friday Friday
If Fortnightly Pattern please complete Week 2 Week 2 Before School:		Monday	జ	Tuesday		Wednesday		rsday	౼	Friday
Week 2 After School:		Monday		Tuesday		Wednesday	<u> </u>	rsday		Friday
Is child of Aboriginal (A) or	<u>ب</u> Forre		r (T) C			Trouncoday		Yes (A)	Yes (1	-
Disabilities, allergies, anaph	ıylaxi	s or medical co	ndition	ns and details:			Yes	ent Plan supp No No rdinator for forms 07-6		.07-669
Details of Parental Custody, Is there anyone legally deni- Name:						Docume	ntation attac	hed: Ye		□ No
Is the child in foster/kinship			hild?			Yes	□ No			
Do you have a Risk Management Plan for the child? Yes No If yes, please be advised we will contact the Child Safety Officer to confirm if there are any matters we need to be aware of that may impact the care arrangement, and if necessary we will work with you and Child Safety to develop a Risk Management Plan.						care				
Please provide contact deta	ils of	the Child Safe	ty Offic	cer:						
Has child received the relev *If YES please provide copy of child's				r age?*				☐ No [] Ye	s
Does child have any additio 'If YES please see Coordinator to con			'-669					☐ No [Ye	s
Does child require staff to a *If YES please see Coordinator to con			า?*					☐ No [Ye	S
Has child had a history of ill	heal	th or been hosp	oitalise	d?				☐ No I	Ye	s
Does your child have any fe *If YES please provide details:	ars?							□ No I	Ye	s
Are there any behavioural is	sues	that you would	d like tl	he service staf	f to be r	made aware of?		☐ No [Ye	S
Are there any particular food *If YES please see Coordinator to con			es for y	our child?*				☐ No [Ye	s
Does your family participate *If YES please provide details:	in a	ny particular rel	igious	or cultural pra	ctises tl	hat are significant fo	or your child	? No	Ye	S

ENROLMENT AGREEMENT I/We agree that fees must remain paid as per the YMCA OSHC Fee Policy. I/We agree that it is my/our responsibility to ensure all Centrelink requirements are fulfilled and that I/We must provide relevant Date of Birth and CRN's to link with Centrelink. I/We agree that failing to provide relevant information or fail to communicate with Centrelink regarding my/our circumstances I/we will be required to pay full fees. I/We understand that fee's may change during the time of my enrolment and I will be notified of these by YMCA OSHC Educators. I/We agree to pay any relevant additional charges including, but not limited to, Late Fees, Cessation of Care and Incursion and Excursion fees. Parent/Guardian Name: Signature: Date: Parent/Guardian Name: Signature: Date: I/We agree to notify the Coordinator of any change to information provided on the enrolment form. No Yes I/We acknowledge that it is my/our responsibility to read the Parent Handbook which is on the website www.ymcachildcare.com.au and agree to abide by the rules, policies and procedures of the service. No Yes I/We have read the Access for Families Policy and understand that if necessary I/we may lose my/our Nο Yes bookings. I/We understand that it is necessary to personally sign child/ren out as required for the various care sessions. Yes No If any person apart from those listed on the enrolment form is to collect and sign out my/our child/ren, I/we agree to notify the Coordinator in advance and in writing to this effect. I/We understand that management and/or staff cannot enforce Family Court Orders or Domestic Violence Nο Orders by law. I/We understand that, in the case of a Foster Care arrangement, management can contact the Case Worker to obtain strategies to work with the child/ren. I/We agree to keep my/our child/ren from attending the Program should he/she be suffering from any infectious or contagious disease as recognised by the National Health and Medical Research Council (NHMRC). I/We No Yes accept that the Coordinator will enforce the NHMRC "Recommended Minimum Exclusion Periods from School, of Infectious Disease Cases". I/We understand that if do not provide a current Health Record my child will be considered as "Not-up-to-No Yes date" or not Immunised until such time as I/We provide the Health Record. I/We authorise all YMCA staff to provide any required first aid and further to ensure that appropriate medical attention is provided in an emergency. I/We give permission for YMCA to obtain at my/our cost medical, No Yes hospital and ambulance service in the case of an accident or emergency involving my/our child/ren. • I/We give permission for staff and students to observe my/our child/ren to assist in developing activity No L Yes programs. I/We give permission for staff to apply sunscreen to my/our child/ren prior to outdoor play. No Yes I/We give permission for my/our child/ren's name and/or photograph to be used for promotional purposes and service displays. No Yes I/We give permission for YMCA OSHC to use the email address provided to contact me/us regarding account issues and keep me/us updated with service newsletters and information. Νo Yes I/We give permission for OSHC staff to liaise with my/our child/ren's school administration staff to obtain No Yes contact details in an emergency. I/We give permission for OSHC staff to liaise with my/our child/ren's teacher when relevant to the well-being No Yes of my child/ren. • I/We understand that copies of all of the parents, guardians and emergency contacts ID need to be attached in order to allow YMCA staff to relinquish care of my child/ren to any of the named No Yes Parent/Guardian Name: Signature: Date: Parent/Guardian Name: Signature: Date:



YMCA of Brisbane Outside School Hours Care

Authorisation to Administer Medication

07 - 534

AUTHORISATION

CHILD'S NAME:

PARENT/GUARDIAN NAME:

- As the parent/guardian of the above mentioned child I request and authorise YMCA OSHC to administer the following medication.
- I warrant that the medication provided to YMCA OSHC with this authority is that as described below.
- I am aware that any information regarding changes to this medication including type, dosage etc must be forwarded to YMCA OSHC in writing.

I am aware that it is my responsibility to main	ntain an adequate sup _l	oly of thi	s medication at	t YMCA OSHO).
PARENT SIGNATURE:			D	ATE:	
Administration Information					
NAME OF MEDICATION:					
QUANTITY ON HAND OVER (TABLETS/ML):					
PERIOD FOR WHICH MEDICATION IS TO BE ADMINISTERED:	From:		Т	o:	
FREQUENCY OF DOSAGE: (IE, SPECIFIC TIMES)					
TIME & DATE OR CIRCUMSTANCE, THE MEDICATION IS TO BE GIVEN WHILE IN CARE:					
MEDICATION DOSAGE:					
DOCTORS NAME:					
TELEPHONE:	DOCTORS LETTER ATTA	CHED:		Yes	☐ No
HAS THE CHILD TAKEN THIS MEDICATION PREVIOUSLY?	☐ Yes	☐ No			
IF NO, STAFF ARE UNABLE TO GIVE ANY MEDICATION	I THAT HAS NOT BEEN PR	EVIOUSL	Y ADMINISTERED).	
IF YES, WAS THERE ANY ADVERSE REACTION?	☐ Yes	☐ No			
TIME & DATE OF MEDICATION LAST ADMINISTERED?					
MANNER IN WHICH MEDICATION WAS ADMINISTERED? (EG. ORALLY, NASALLY?)					
OTHER INSTRUCTIONS:					
SERVICE USE ONLY					
The medication supplied with this authorisation is:					
☐ A prescribed medication; and					
☐ In its original package with a pharmacist's label which expiry date.	clearly states the child's nan	ne, dosage	e, frequency of adn	ministration, date	of dispensing and
COORDINATOR SIGNATURE:		_	DATE:		



YMCA Brisbane Outside School Hours Care

YMCA Food Consideratio	ns Form ₀₇₋₆₁₂
SERVICE:	
CHILD'S NAME:	
FOOD CONSIDERATION:	
MUST NOT EAT	ALTERNATIVES

FURTHER INFORMATION

SIGNATURE: DATE:

YMCA Brisbane OSHC Food Considerations Form 07/2016 YMCA Brisbane OSHC

STANDARD IMAGE RELEASE FORM

PERMISSION TO USE PHOTOGRAPHS, VIDEO, AUDIO, IMAGES AND/OR ARTWORK

May we use your, or your children/s, photo/s, audio, video, images and/or artwork in our YMCA

social media sites, newsletters, v limited to, posters, flyers or ban	website, or any other promotional material including, but not ners?
Yes, I give permission	
No, I do not give permission	
I understand that I can withdraw Brisbane.	v my consent at any time but I must do so in writing and forward it to the YMCA of
COPYRIGHT RELEASE	
written and audio or any other fo to be used for and on behalf of	, agree to and provide permission for the photographic, video, orm of electronic recording of me and/or my child/ren (whose names are listed below) the YMCA. I acknowledge that ownership of any photographic, video, audio or any gor artwork will be retained by the YMCA.
materials and resources which	tion of any recording referred to above for the purposes of publishing information promote the initiatives of the YMCA without acknowledgment and without being spensation. Any photos, videos, artwork or audio may be used on website or social er community.
	e consequences of what is being proposed above. If there has been any matter of e sought clarification from a staff member of the YMCA who has explained any such
CHILD DETAILS (If applicable)	
Child name/s:	
1.	3.
2.	4.
MY DETAILS	
NAME:	
SIGNATURE:	
DATE:	
:	

The term 'YMCA' refers to YMCA of Brisbane and Y-Care (South East Queensland) Inc.

YMCA Brisbane

107 Brunswick St, Fortitude Valley, QLD, 4006 PO Box 669, Spring Hill, QLD, 4004 T. (07) 3253 1700 F. (07) 3253 1711

E. <u>brisbane@ymcabrisbane.org</u> **W.** <u>www.ymcabrisbane.org</u>

CONTACT NUMBER:

	OFFICE USE ONLY
YMCA Location:	
Photo, image, video details	

All about Me

My name is:

Just the Facts

I am _____ years old and am in Grade ____.

The members of my family are: _____

Some of my friends that go to OSHC are: _____

My birthday is:

Some of my Favourite things

Awesome Activity

One thing I like to do that doesn't involve video games or TV is:



Picture Perfect

This is a drawing or photo of me:



My favourite book of all time is:



My Hero

One person who inspires me is:



Did you Know?

Something you might not know about me:



MY mini Autobiography

Some more information about me:



YMCA Brisbane OSHC

07-662



All about Me

My name is:

Just the Facts

I am ____ years old and am in Grade ____.

The members of my family are: _____

Some of my friends that go to OSHC are: _____

My birthday is:

Some of my Favourite things

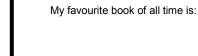
Awesome Activity

One thing I like to do that doesn't involve video games or TV is:



Picture Perfect

This is a drawing or photo of me:



Best Book



My Hero

One person who inspires me is:



Did you Know?

Something you might not know about me:



MY mini Autobiography

Some more information about me:



YMCA Brisbane OSHC

07-662



GUMDALE YMCAA: 677 Cleveland Road, Gumdale, QLD, 4154
ABN: 61028995366



APCA ID 184534 | AFSL 338256

Direct Debit Request - Authorisation Form

Cu	ustomer Details
	First Name: Surname:
	Date of Birth: /
	Address:
	Suburb: Postcode:
	Email Address
Se	elect from the Following
	New Account Change Debit Limit Change Account Details
Pa	lyment Details
	Payment Limit Amount: This is the maximum amount to deduct at each centre where a balance \$0.00 or Blank = No Limit
	Surcharge: Visa/MasterCard: 1.40% AMEX: 4.07% Bank Account: N/A Admin Fee: N/A
	Payment frequency: Weekly (default) Fortnightly N/A 4-Weekly Day of the THURSDAY
	N/A Monthly Day of the month: N/A
	First Payment Date: / Please see Coordinator for payment dates
D	Pirect Debit from Bank Account, Building Society Or Credit Union
	Details of the Account to be debited (All Details must be supplied):
	Account Name: I/We authorise Debitsuccess Pty Ltd, ABN 095 551 581, APCA User ID Number 184534 to debit my/our
	BSB Number: account at the Financial Institution identified here through the Bulk Electronic Clearing System (BECS).
	Account Number
С	credit Card
	Please charge my payments to my: Visa Mas ard AMEX
	Card number: / -
	Expiry Date: / Name on Card:
Sig	gnature
	This Authorisation is to remain in force in accordance with the Terms and Conditions on this Direct Debit Request, the provided DDR Service Agreement, and I/we have read and understood the same.
	Authorising Signature (s) Date



Terms and Conditions

DEBITSUCCESS DIRECT DEBIT REQUEST (DDR) SERVICE AGREEMENT

This Agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement involving Debitsuccess. It also details what our obligations are to you and forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR Authorisation Form.

INITIAL TERMS

I/We authorise Debitsuccess Pty Limited (ACN: 095 551 581) APCA User ID 184532 to make periodic debits on behalf of the "Business" as indicated on DDR Authorisation Form (herein referred to as the Business).

I/We acknowledge that if specified by the Business, in addition to the agreed periodic debits set out in the DDR Authorisation Form, administration/setup, variation, reversal, dishonour, or processing fees may also apply and be debited under the DDR as instructed by the Business.

RELATIONSHIP

I/We acknowledge that Debitsuccess is acting as an agent of the Business and that Debitsuccess does not provide any goods or services, and has no express or implied liability in relation to the goods and services provided by the Business or the terms and conditions of any agreement with the Business.

CLEARED FUNDS

I/We acknowledge that is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by, and at all times on, the due date of the payment ("Day to Debit") to enable the direct debit to be honoured on the Day to Debit. I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available when the debit is attempted, I/we agree that I/we will be responsible for any fees and charges that may be charged by my/our Financial Institution.

VARIATIONS TO DEBIT TERMS

I/We authorise the Business to vary the amount of the payments from time to time if provided for within my/our agreement with the Business. I/We authorise Debitsuccess to vary the amount of the payments upon instructions from the Business, and where such instructions from the Business are received by Debitsuccess, I/we do not require Debitsuccess to notify me/us of such variations to the debit amount.

I/We acknowledge that Debitsuccess/Business is to provide 14 days' notice if proposing to vary the terms of the debit arrangements otherwise than as provided for herein.

I/We acknowledge that my/our requests to vary, defer or stop the debit arrangement must be directed to the Business.

CANCELLING THESE DEBIT TERMS

I/We understand that I/we are able to cancel this DDR by requesting this of the Business or my/our Financial Institution, and I/we acknowledge that cancellation of the authority to debit my/our account will not terminate my/our agreement with the Business or remove my/our liability to make the payments I/we have agreed to.

NON WORKING DAY

When the day to debit falls on a weekend or public holiday the debit will be initiated on the next working day.

DISHONOURED PAYMENTS

I/We acknowledge that:

(a) if a debit is returned by my/our Financial Institution as unpaid, I/we will be responsible for any Debitsuccess fees and charges (currently up to \$14.95 for each unsuccessful debit), in addition to any Financial Institution charges and collection fees (including, but not limited to, any fees of solicitors and collection agents appointed by Debitsuccess); and

(b) Debitsuccess may attempt to re-process any unsuccessful payments as advised by the Business and/or add such unsuccessful payment to any future payments.

ACCURACY OF INFORMATION

I/We acknowledge that it is my/our responsibility to ensure that the details entered on the DDR Authorisation Form are correct and that Debitsuccess is not liable to the extent that any such details are wrong and this causes a required payment to be missed. In addition, where I/we are paying the required payments by credit card and have entered the details of the credit card on the DDR Authorisation Form, I/we agree that Debitsuccess may continue to debit from the credit card in accordance with the terms of this Agreement to the extent that the credit card has expired, and that it wholly my/our responsibility to provide details of any replacement credit card to Debitsuccess via the Business.

DISPUTES

I/We acknowledge that any disputes regarding debit payments will be directed to the Business. If no resolution is forthcoming, I/we understand that I/we are to direct any such dispute to my/our Financial Institution.

OTHER AUTHORISATIONS

I/We authorise:

- (a) The Debitsuccess to verify details of my/our account with my/our Financial Institution; and
- (b) The Financial Institution to release information allowing Debitsuccess to verify my/our account details.

INFORMATION SECURITY

Debitsuccess agrees that it will make reasonable efforts to keep your information contained in the DDR (including account details) and any other information that we have about you confidential and secure, and will ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

Debitsuccess will only disclose information that we have about you:

- (a) to the extent specifically required by law; or
- (b) for the purposes of this Agreement (including disclosing information in connection with any query or claim).

Should you have any queries in relation to these terms and conditions contact
Debitsuccess Pty Ltd.
PO BOX 5567, Stafford Heights QLD 4053
Phone: 1800 956 959

E-mail: qkclients@debitsuccess.com

