

Contact us on:

P: 3890 2675 E: agd@ymcabrisbane.org



### <u>Important information</u>

- Ezidebits are processed on a THURSDAY only and all permanent bookings will be processed on a fortnightly cycle. The first date for 2019 is 3rd January, then 17th January and so on.
- The account holder at the service must be the CRN holder for the account.
- CRNs and date of birth for account holder and children are required to link your account with CCS. Without these you will be required to pay full fees, or delay enrolment start date.
- All new enrolments must be confirmed by the CRN Holder through their myGov account.
- Please ensure that all sections on this form are filled out correctly and in full. Incomplete forms will not be accepted by your service Coordinator
- Parents are to advise any changes of bookings in writing, verbal changes will not be accepted.
- If you have any questions, queries or concerns relating to the enrolment of your child, please speak with your friendly Service Coordinator







Foster/Kinship Care: Was CSO Contacted? ☐ Yes ☐ No

If Yes has RMP been Developed? Yes  $\hfill\square$  No  $\hfill\square$ 

# Outside School Hours Care Emrolment Form 2019

How did you hear about YMCA OSHC?

☐ Internet ☐ Yellow Pages ☐ Word of Mouth ☐ School ☐ Previous Client ☐ Other

	michiel Pellew Lages Word	STIVIOURI GENERAL TREVIous Cheft	Otrici			
ACCOUNT INFORMATION						
Account Holder Name:		Account Holder CRN:				_
OSHC Location:						
Email Address for Statements:						
	INT CRN HOLDER) INFORMATIO n Educator to take a child outside the education and	N – PLEASE PROVIDE COPIES OF ID care services premises as per YMCA policy.				
Please ensure that Account I		irth (below) is correct to ensure prompt and ntrelink	d accurate ma	atchir	ng wi	th
Name:		DOB:		М		F
Address (H):		ı	Postcode:			
Primary Language:	Cultural Background:	Relationship To Child/	ren:			
Mobile:	Phone (H):	Email:				
Phone (W):	Occupation:	Employer:				
Address (W):			Postcode:			
	Office use: Photo ID S	ighted □ Copy Received □				
	IATION – PLEASE PROVIDE COP n Educator to take a child outside the education and		Autho	ority to		ect child
Name:		DOB:		М		F
Address (H):		I	Postcode:			
Primary Language:	Cultural Background:	Relationship To Child/	ren:			
Mobile:	Phone (H):	Email:				
Phone (W):	Occupation:	Employer:				
Address (W):			Postcode:			
	Office use: Photo ID S	ighted □ Copy Received □				
MEDICAL INFORMATION						
Family Doctor Name:						
Surgery Name:						
Address:		Phone:				
procedures to keep children and your	<b>UNG PEOPLE</b> The YMCA is committe ng people safe. Details of these policies rns, and how you can report child safet	ed to Safeguarding children and young people a s are available at: <u>www.ymcabrisbane.org</u> along ty concerns.	nd has a range with informatio	of po n on `	ilicies YMC#	and A's
Office Use Only						
Date received:		Date Registration Fee paid:				
Date entered into QK:		Enrolment data entered into QK by:				

If not, why not:

Foster/Kinship Care: Were there any risks Identified we need to manage? Yes  $\hfill\square$  No  $\hfill\square$ 

### **AUTHORISED NOMINEES/EMERGENCY CONTACTS – Please provide copies of ID**

Authorised Nominees/Emergency contacts are people over the age of 18. Emergency contacts are unable to authorise an educator to take a child outside the education and care service premises without written permission from the parent/guardian.

By listing contacts below, you are providing authorisation for YMCA OSHC to contact contacts in the event of an Emergency.

Please place in specific call order, you must supply a minimum of 1;

AUTHORISED NOMINEE/EMERGENCY CONTACT 3 Photo	o ID □ Sighted □ Copy Received
Name:	This person is authorised to
Relationship:	provide the following authorisations for my child/ren: (please tick appropriate boxes)
Address:	□ Drop off or Collect child/ren
Phone:	to/from the service and authorised to use QikKids Kiosk
Work Phone:	☐ Medical treatment/Medical administration
Mobile:	administration
AUTHORISED NOMINEE/EMERGENCY CONTACT 4 Photo	DID □ Sighted □ Copy Received
Name:	This seems is such as and to
Relationship:	This person is authorised to provide the following authorisations
Address:	for my child/ren: (please tick appropriate boxes)
Phone:	□ Drop off or Collect child/ren to/from the service and authorised to use QikKids Kiosk
Work Phone:	☐ Medical treatment/Medical administration
Mobile:	
AUTHORISED NOMINEE/EMERGENCY CONTACT 5 Photo	DID □ Sighted □ Copy Received
Name:	This was a line and a set of the
Relationship:	This person is authorised to provide the following authorisations for my child/ren: (please tick
Address:	appropriate boxes)
Phone:	☐ Drop off or Collect child/ren to/from the service and authorised to use QikKids Kiosk
Work Phone:	☐ Medical treatment/Medical administration
Mobile:	
AUTHORISED NOMINEE/EMERGENCY CONTACT 6 Photo	DID □ Sighted □ Copy Received
Name:	This person is authorised to
Relationship:	provide the following authorisations for my child/ren: (please tick
Address:	appropriate boxes)  □ Drop off or Collect child/ren
Phone:	to/from the service and authorised to use QikKids Kiosk
Work Phone:	☐ Medical treatment/Medical administration
Mobile:	
If any of the above Authorised Persons have not collected my child at the service closing time, I give person in Charge to make necessary provisions to secure the care of my child. I also agree to pay a la past licensed closing time of the service:  Signature:	

CHILD 1 DETAILS	ensu	re that child CRN a		of Birth is correct g with Centrelink		prompt and accurate	Health	Record □	Sighted	d 🗆	Copy	/ Rec	eived
Name:						Preferred N	ame:						
Child CRN:			_			DOB:			[	⊐ М		) F	
Cultural background:													
Child's Address:								Postco	de:				
Year Level in 2019:					La	inguage Spoken a	t home:						
Child's Medicare Number:					Re	eference Number:		Expi	ry Date	:			
Initial Booking Pattern:		□ Casual		□ Peri	manent	Weekly Pa Fortnightly		Care Start	Date:				
								nt					
Booking Type:	□ FUI					oclaim CCS now or a DF ENROLMENT	at a later	date. No con	irmatior	need	ded ir	n myG	ov.
	□ and	Arrangemen	<b>t with</b> rty will b	Organisation e responsible f	1 - Fees for FULL	being paid by third p FEES to be paid with	arty (i.e. n no CCS	Austim Qld, 0 able to be a	Charity of	group,	Emp	oloyer	)
Week 1 Before School:		Monday		Tuesday		Wednesday		Thursday				Frida	ıy
Week 1 After School:		Monday		Tuesday		Wednesday		Thursday		1		Frida	ıy
Week 2 Before School:		Monday		Tuesday		Wednesday		Thursday				Frida	ıy
Week 2 After School:		Monday		Tuesday		Wednesday		Thursday		l		Frida	ıy
Is child of Aboriginal (A) or T	Torre	s Strait Islande	er (T) C	rigin?				No Yes	s (A)	Υe	es (T	)	
Disabilities, allergies, anaph	ylaxi	s or medical co	onditior	ns and details	<b>:</b> :			agement PI Yes   see Coordinator for	No			7-669	
Details of Parental Custody/	'Cou	rt Orders:				Docum	entation	attached:	□ Y	'es			No
Is there anyone legally denic Name:	ed ad	ccess to child?								'es			No
Is the child in foster/kinship Do you have a Risk Manage			child?			□ Yes □ Yes		l No l No					
If yes, please be advised we wil arrangement, and if necessary								aware of tha	may im	npact t	the c	are	
Please provide contact deta	ils of	the Child Safe	ety Offic	cer:									
Has child received the relevant of the second of the secon				r age?*				С	] No		Yes		
Does child have any addition if YES please see Coordinator to com			7-669					Γ	] No		Yes		
Does child require staff to ac			n?*					[	] No		Yes		
Has child had a history of ill	heal	th or been hos	pitalise	d?				Г	] No		Yes		
Does your child have any fe *If YES please provide details:	ars?							Γ	] No		Yes		
Are there any behavioural is	sues	that you woul	d like tl	ne service sta	aff to be	made aware of?			] No		Yes		
Are there any particular food *If YES please see Coordinator to com			es for y	our child?*					] No		Yes		
Does your family participate *If YES please provide details:	in a	ny particular re	ligious	or cultural pra	actises t	hat are significant	for your	child?	] No		Yes		

CHILD 2 DETAILS	ensur	re that child CRN a		of Birth is correcting with Centrelink		prompt and accurate	Health	Record	ı 🗆 s	Sighted	10 (	Сору	y Rec	eived
Name:						Preferred Na	ame:							
Child CRN:			_			DOB:					⊐ М	С	J F	
Cultural background:	_											_		
Child's Address:								Po	ostcod	le:		_		
Year Level in 2019:					La	anguage Spoken at	t home:					_		
Child's Medicare Number:					Re	eference Number:		 !	Expiry	Date	:	_		
Initial Booking Pattern:		□ Casual		□ Pern	manent	Weekly P Fortnightl		Care S	Start [	Date:				
_		eds to be confirm	ned by p	parent in myGov	v account	istered with Centrelin t. FULL FEES WILL A NG THROUGH MY G	APPLY U	INTIL CO					emer	nt
Booking Type:	□ FUL					o claim CCS now or a OF ENROLMENT	at a later o	date. No	confir	mation	ı need	ed in	າ myG	iOV.
	□ and	Arrangemen the external pa	ı <b>t with</b> ırty will b	Organisation oe responsible	<b>n</b> - Fees for FULL	being paid by third particles to be paid with	arty (i.e. and no CCS	Austim ( able to	Qld, Ch be app	narity g olied.	jroup,	Emp	oloyer)	)
Week 1 Before School:		Monday		Tuesday		Wednesday		Thurs	sday		Γ		Frida	ıy
Week 1 After School:		Monday		Tuesday		Wednesday		Thurs	sday		[		Frida	ıy
Week 2 Before School:		Monday		Tuesday		Wednesday		Thurs	sday		[		Frida	ıy
Week 2 After School:		Monday		Tuesday		Wednesday		Thurs	sday				Frida	ıy
Is child of Aboriginal (A) or T	Forre	s Strait Islande	er (T) C	rigin?				No	Yes (	(A)	Yes	s (T)	,	
Disabilities, allergies, anaph	ylaxis	s or medical co	ondition	ns and details	3:			agemer Yes I see Coordii		0	-		17-669	
Details of Parental Custody/	Cour	t Orders:				Docum	entation	attache	ed:	□ Y	es/			No
Is there anyone legally denienable.	ed ac	cess to child?								□ Y	′es			No
Is the child in foster/kinship of Do you have a Risk Manage			child?			□ Yes □ Yes		l No l No						
If yes, please be advised we wil arrangement, and if necessary v								aware o	of that n	nay im	pact th	he ca	are	
Please provide contact deta	ils of	the Child Safe	ety Offic	cer:										
Has child received the relevant state of the second state of the s				r age?*						No		Yes	i	
Does child have any addition 'If YES please see Coordinator to corr			7-669							No		Yes	j	
Does child require staff to ac			n?*							No	_ ·	Yes	,	
Has child had a history of ill	heal	th or been hos	pitalise	d?						No		Yes	,	
Does your child have any feathf YES please provide details:	ars?									No		Yes	,	
Are there any behavioural is	sues	that you woul	d like tl	he service sta	aff to be	made aware of?				No		Yes	,	
Are there any particular food *If YES please see Coordinator to com			es for y	our child?*						No		Yes	,	
Does your family participate *If YES please provide details:	in ar	ny particular re	ligious	or cultural pr	actises t	hat are significant	for your	child?		No		Yes	;	

CHILD 3 DETAILS	ensu	re that child CRN a		of Birth is correct g with Centrelink	to ensure	prompt and accurate	Health	Record □	Sighted	d 🗆	Сор	y Rec	eived
Name:						Preferred N	ame:						
Child CRN:			_			DOB:			[	⊐ M	1 [	] F	
Cultural background:													
Child's Address:								Postco	ode:				
Year Level in 2019:					La	inguage Spoken a	t home:						
Child's Medicare Number:					Re	eference Number:		Expi	ry Date	):			
Initial Booking Pattern:		□ Casual		□ Pern	nanent	Weekly Pa Fortnightly		Care Star	Date:				
	nee CE												
Booking Type:	□ FUI					claim CCS now or a OF ENROLMENT	at a later	date. No con	firmatio	n need	ded i	n myG	Sov.
	□ and	Arrangemen	t with	Organisation be responsible for	1 - Fees or FULL	being paid by third p FEES to be paid with	arty (i.e. n no CCS	Austim Qld, sable to be a	Charity of	group,	, Em	oloyer	)
Week 1 Before School:		Monday		Tuesday		Wednesday		Thursday	,			Frida	ıy
Week 1 After School:		Monday		Tuesday		Wednesday		Thursday	,			Frida	ıy
If Fortnightly Pattern please complete Week 2 Week 2 Before School:		Monday		Tuesday		Wednesday		Thursday	,			Frida	ıy
Week 2 After School:		Monday		Tuesday		Wednesday		Thursday	•			Frida	ıy
Is child of Aboriginal (A) or T	orre	s Strait Islande	er (T) C	rigin?				No Ye	s (A)	Ye	s (T	)	
Disabilities, allergies, anaph	ylaxi	s or medical co	onditior	ns and details	:			agement P Yes   see Coordinator f	No	-		7-669	
Details of Parental Custody/	'Cou	rt Orders:				Docum	entation	attached:		⁄es			No
Is there anyone legally denie Name:	ed ad	ccess to child?								es/			No
Is the child in foster/kinship Do you have a Risk Manage			child?			□ Yes □ Yes		l No l No					
If yes, please be advised we will arrangement, and if necessary								aware of tha	t may in	npact	the c	are	
Please provide contact deta	ils of	the Child Safe	ety Offic	cer:									
Has child received the releva	ant ir	mmunisations f	for thei	r age?*					⊐ No		Yes		
*If YES please provide copy of child's I	Health	Record to Coordina	ntor								100	•	
Does child have any addition 'If YES please see Coordinator to con			7-669					[	□ No		Yes	3	
Does child require staff to ac *If YES please see Coordinator to com			n?*					[	□ No		Yes	3	
Has child had a history of ill	heal	th or been hos	pitalise	d?				[	□ No		Yes	3	
Does your child have any fe *If YES please provide details:	ars?							Į	□ No		Yes	3	
Are there any behavioural is	sues	that you woul	d like tl	he service sta	ff to be	made aware of?		[	□ No		Yes	3	
Are there any particular food *If YES please see Coordinator to com			es for y	our child?*				[	□ No		Yes	3	
Does your family participate *If YES please provide details:	in a	ny particular re	ligious	or cultural pra	actises t	hat are significant	for your	child?	⊐ No		Yes	3	

### **ENROLMENT AGREEMENT** I/We agree that fees must remain paid as per the YMCA OSHC Fee Policy. I/We agree that it is my/our responsibility to ensure all Centrelink requirements are fulfilled and that I/We must provide relevant Date of Birth and CRN's to link with Centrelink. I/We agree that failing to provide relevant information or fail to communicate with Centrelink regarding my/our circumstances I/we will be required to pay full fees. I/We understand that fee's may change during the time of my enrolment and I will be notified of these by YMCA OSHC Educators. I/We agree to pay any relevant additional charges including, but not limited to, Late Fees, Cessation of Care and Incursion and Parent/Guardian Name: Signature: Date: Parent/Guardian Name: Signature: Date: I/We agree to notify the Coordinator of any change to information provided on the enrolment form. □ No □ Yes I/We acknowledge that it is my/our responsibility to read the Parent Handbook which is on the website www.ymcachildcare.com.au and agree to abide by the rules, policies and procedures of the service. □ No □ Yes I/We have read the Access for Families Policy and understand that if necessary I/we may lose my/our □ No □ Yes bookings. I/We understand that it is necessary to personally sign child/ren out as required for the various care sessions. No □ Yes If any person apart from those listed on the enrolment form is to collect and sign out my/our child/ren, I/we agree to notify the Coordinator in advance and in writing to this effect. I/We understand that management and/or staff cannot enforce Family Court Orders or Domestic Violence □ No □ Yes Orders by law. I/We understand that, in the case of a Foster Care arrangement, management can contact the Case Worker No □ Yes to obtain strategies to work with the child/ren. I/We agree to keep my/our child/ren from attending the Program should he/she be suffering from any infectious or contagious disease as recognised by the National Health and Medical Research Council (NHMRC). I/We □ No □ Yes accept that the Coordinator will enforce the NHMRC "Recommended Minimum Exclusion Periods from School, of Infectious Disease Cases". I/We understand that if do not provide a current Health Record my child will be considered as "Not-up-to-□ No □ Yes date" or not Immunised until such time as I/We provide the Health Record. I/We authorise all YMCA staff to provide any required first aid and further to ensure that appropriate medical attention is provided in an emergency. I/We give permission for YMCA to obtain at my/our cost medical, □ No □ Yes hospital and ambulance service in the case of an accident or emergency involving my/our child/ren. • I/We give permission for staff and students to observe my/our child/ren to assist in developing activity □ No □ Yes programs. I/We give permission for staff to apply sunscreen to my/our child/ren prior to outdoor play. No □ Yes I/We give permission for my/our child/ren's name and/or photograph to be used for promotional purposes and service displays. □ No □ Yes • I/We give permission for YMCA OSHC to use the email address provided to contact me/us regarding account issues and keep me/us updated with service newsletters and information. □ No □ Yes I/We give permission for OSHC staff to liaise with my/our child/ren's school administration staff to obtain □ No □ Yes contact details in an emergency. I/We give permission for OSHC staff to liaise with my/our child/ren's teacher when relevant to the well-being □ No □ Yes of my child/ren. • I/We understand that copies of all of the parents, guardians and emergency contacts ID need to be attached in order to allow YMCA staff to relinquish care of my child/ren to any of the named □ No □ Yes Parent/Guardian Name: Signature: Date: Parent/Guardian Name: Signature: Date:



### YMCA of Brisbane Outside School Hours Care

### Authorisation to Administer Medication

07 - 534

#### **AUTHORISATION**

CHILD'S NAME:

PARENT/GUARDIAN NAME:

- As the parent/guardian of the above mentioned child I request and authorise YMCA OSHC to administer the following medication.
- I warrant that the medication provided to YMCA OSHC with this authority is that as described below.
- I am aware that any information regarding changes to this medication including type, dosage etc must be forwarded to YMCA OSHC in writing.

I am aware that it is my responsibility to main	ntain an adequate sup	oly of this med	lication at YMCA OSI	HC.
PARENT SIGNATURE:			DATE:	
Administration Information				
NAME OF MEDICATION:				
QUANTITY ON HAND OVER (TABLETS/ML):				
PERIOD FOR WHICH MEDICATION IS TO BE ADMINISTERED:	From:		To:	
FREQUENCY OF DOSAGE: (IE, SPECIFIC TIMES)				
TIME & DATE OR CIRCUMSTANCE, THE MEDICATION IS TO BE GIVEN WHILE IN CARE:				
MEDICATION DOSAGE:				
DOCTORS NAME:				
TELEPHONE:	DOCTORS LETTER ATTA	CHED:	☐ Yes	☐ No
HAS THE CHILD TAKEN THIS MEDICATION PREVIOUSLY?	☐ Yes	☐ No		
IF NO, STAFF ARE UNABLE TO GIVE ANY MEDICATION	I THAT HAS NOT BEEN PR	EVIOUSLY ADMI	INISTERED.	
IF YES, WAS THERE ANY ADVERSE REACTION?	☐ Yes	☐ No		
TIME & DATE OF MEDICATION LAST ADMINISTERED?				
MANNER IN WHICH MEDICATION WAS ADMINISTERED? (EG. ORALLY, NASALLY?)				
OTHER INSTRUCTIONS:				
SERVICE USE ONLY				
The medication supplied with this authorisation is:				
☐ A prescribed medication; and				
☐ In its original package with a pharmacist's label which expiry date.	clearly states the child's nan	ne, dosage, freque	ency of administration, dat	te of dispensing and
COORDINATOR SIGNATURE:		DATE		



# YMCA Brisbane Outside School Hours Care Food Considerations Form

YMCA TOUG CONSIDERATION	115 1 01 111 07 - 612
SERVICE:	
CHILD'S NAME:	
FOOD CONSIDERATION:	
MUST NOT EAT	ALTERNATIVES

FURTHER INFORMATION

SIGNATURE: DATE:

YMCA Brisbane OSHC Food Considerations Form 07/2016 YMCA Brisbane OSHC

### STANDARD IMAGE RELEASE FORM

### PERMISSION TO USE PHOTOGRAPHS, VIDEO, AUDIO, IMAGES AND/OR ARTWORK

May we use your, or your children/s, photo/s, audio, video, images and/or artwork in our YMCA

social media sites, newsletters, limited to, posters, flyers or ba	website, or any other promotional material including, but not nners?
Yes, I give permission	
No, I do not give permissio	n
I understand that I can withdra Brisbane.	w my consent at any time but I must do so in writing and forward it to the YMCA of
COPYRIGHT RELEASE	
written and audio or any other f to be used for and on behalf o	, agree to and provide permission for the photographic, video, orm of electronic recording of me and/or my child/ren (whose names are listed below) the YMCA. I acknowledge that ownership of any photographic, video, audio or any ng or artwork will be retained by the YMCA.
materials and resources which	ction of any recording referred to above for the purposes of publishing information promote the initiatives of the YMCA without acknowledgment and without being mpensation. Any photos, videos, artwork or audio may be used on website or social der community.
	ne consequences of what is being proposed above. If there has been any matter of ve sought clarification from a staff member of the YMCA who has explained any such
CHILD DETAILS (If applicable)	
Child name/s:	
1.	3.
2.	4.
MY DETAILS	
NAME:	
SIGNATURE:	
DATE:	
CONTACT NUMBER:	

YMCA Brisbane

107 Brunswick St, Fortitude Valley, QLD, 4006 PO Box 669, Spring Hill, QLD, 4004 **T.** (07) 3253 1700 **F.** (07) 3253 1711

**E.** <u>brisbane@ymcabrisbane.org</u> **W.** <u>www.ymcabrisbane.org</u>

	OFFICE USE ONLY					
YMCA Location:						
Photo, image, video details						

The term 'YMCA' refers to YMCA of Brisbane and Y-Care (South East Queensland) Inc.

# All about Me

My name is:

### Just the Facts

I am \_\_\_\_ years old and am in Grade \_\_\_\_.

The members of my family are: \_\_\_\_\_

Some of my friends that go to OSHC are: \_\_\_\_\_

My birthday is:

### Some of my Favourite things

### Awesome Activity

One thing I like to do that doesn't involve video games or TV is:



### Picture Perfect

This is a drawing or photo of me:



My favourite book of all time is:



### My Hero

One person who inspires me is:



### Did you Know?

Something you might not know about me:



## MY mini Autobiography

Some more information about me:



YMCA Brisbane OSHC

07-662



# All about Me

My name is:

### Just the Facts

I am \_\_\_\_ years old and am in Grade \_\_\_\_. The members of my family are: \_\_\_ Some of my friends that go to OSHC are: \_\_\_

### Some of my Favourite things

Sandwich: Fruit: Outdoor activity: Indoor activity: \_\_\_

### Awesome Activity

My birthday is: \_\_

One thing I like to do that doesn't involve video games or TV is:



### Picture Perfect

his is a drawing or photo of me:





### My Hero

One person who inspires me is:



### Did you Know?

Something you might not know about me:



## MY mini Autobiography

Some more information about me:



YMCA Brisbane OSHC

07-662



**GUMDALE YMCA**A: 677 Cleveland Road, Gumdale, QLD, 4154
ABN: 61028995366



APCA ID 184534 | AFSL 338256

### **Direct Debit Request - Authorisation Form**

Cu	stomer Details
	First Name: Surname:
	Phone: Mobile:
	Date of Birth: /
	Address:
	Suburb: Postcode:
	Email Address
Se	elect from the Following
	New Account Change Debit Limit Change Account Details
Pa	yment Details
	Payment Limit Amount:  This is the maximum amount to deduct at each centre where a balance
	Surcharge: Visa/MasterCard: 1.40% AMEX: 4.07% Bank Account: N/A Admin Fee: N/A
	Payment frequency: Weekly (default) Fortnightly N/A 4-Weekly Day of the THURSDAY
	N/A Monthly Day of the month: N/A
	First Payment Date: /Please see Coordinator for payment dates
D	Direct Debit from Bank Account, Building Society Or Credit Union
	Details of the Account to be debited (All Details must be supplied):
	Account Name:  I/We authorise Debitsuccess Pty Ltd, ABN 095 551 581, APCA User ID Number 184534 to debit my/our
	BSB Number:  account at the Financial Institution identified here through the Bulk Electronic Clearing System (BECS).
	Account Number
С	credit Card
	Please charge my payments to my: Visa Mas ard AMEX
	Card number:
	Expiry Date: / Name on Card:
Sig	gnature
	This Authorisation is to remain in force in accordance with the Terms and Conditions on this Direct Debit Request, the provided DDR Service Agreement, and I/we have read and understood the same.
	Authorising Signature (s)  Date



### Terms and Conditions

#### DEBITSUCCESS DIRECT DEBIT REQUEST (DDR) SERVICE AGREEMENT

This Agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement involving Debitsuccess. It also details what our obligations are to you and forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR Authorisation Form.

#### **INITIAL TERMS**

I/We authorise Debitsuccess Pty Limited (ACN: 095 551 581) APCA User ID 184532 to make periodic debits on behalf of the "Business" as indicated on DDR Authorisation Form (herein referred to as the Business).

I/We acknowledge that if specified by the Business, in addition to the agreed periodic debits set out in the DDR Authorisation Form, administration/setup, variation, reversal, dishonour, or processing fees may also apply and be debited under the DDR as instructed by the Business.

#### RELATIONSHIP

I/We acknowledge that Debitsuccess is acting as an agent of the Business and that Debitsuccess does not provide any goods or services, and has no express or implied liability in relation to the goods and services provided by the Business or the terms and conditions of any agreement with the Business.

#### **CLEARED FUNDS**

I/We acknowledge that is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by, and at all times on, the due date of the payment ("Day to Debit") to enable the direct debit to be honoured on the Day to Debit. I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available when the debit is attempted, I/we agree that I/we will be responsible for any fees and charges that may be charged by my/our Financial Institution.

#### **VARIATIONS TO DEBIT TERMS**

I/We authorise the Business to vary the amount of the payments from time to time if provided for within my/our agreement with the Business. I/We authorise Debitsuccess to vary the amount of the payments upon instructions from the Business, and where such instructions from the Business are received by Debitsuccess, I/we do not require Debitsuccess to notify me/us of such variations to the debit amount.

I/We acknowledge that Debitsuccess/Business is to provide 14 days' notice if proposing to vary the terms of the debit arrangements otherwise than as provided for herein.

I/We acknowledge that my/our requests to vary, defer or stop the debit arrangement must be directed to the Business.

#### **CANCELLING THESE DEBIT TERMS**

I/We understand that I/we are able to cancel this DDR by requesting this of the Business or my/our Financial Institution, and I/we acknowledge that cancellation of the authority to debit my/our account will not terminate my/our agreement with the Business or remove my/our liability to make the payments I/we have agreed to.

#### NON WORKING DAY

When the day to debit falls on a weekend or public holiday the debit will be initiated on the next working day.

### **DISHONOURED PAYMENTS**

I/We acknowledge that:

(a) if a debit is returned by my/our Financial Institution as unpaid, I/we will be responsible for any Debitsuccess fees and charges (currently up to \$14.95 for each unsuccessful debit), in addition to any Financial Institution charges and collection fees (including, but not limited to, any fees of solicitors and collection agents appointed by Debitsuccess); and

(b) Debitsuccess may attempt to re-process any unsuccessful payments as advised by the Business and/or add such unsuccessful payment to any future payments.

### **ACCURACY OF INFORMATION**

I/We acknowledge that it is my/our responsibility to ensure that the details entered on the DDR Authorisation Form are correct and that Debitsuccess is not liable to the extent that any such details are wrong and this causes a required payment to be missed. In addition, where I/we are paying the required payments by credit card and have entered the details of the credit card on the DDR Authorisation Form, I/we agree that Debitsuccess may continue to debit from the credit card in accordance with the terms of this Agreement to the extent that the credit card has expired, and that it wholly my/our responsibility to provide details of any replacement credit card to Debitsuccess via the Business.

#### **DISPUTES**

I/We acknowledge that any disputes regarding debit payments will be directed to the Business. If no resolution is forthcoming, I/we understand that I/we are to direct any such dispute to my/our Financial Institution.

#### OTHER AUTHORISATIONS

I/We authorise:

- (a) The Debitsuccess to verify details of my/our account with my/our Financial Institution; and
- (b) The Financial Institution to release information allowing Debitsuccess to verify my/our account details.

#### INFORMATION SECURITY

Debitsuccess agrees that it will make reasonable efforts to keep your information contained in the DDR (including account details) and any other information that we have about you confidential and secure, and will ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

Debitsuccess will only disclose information that we have about you:

- (a) to the extent specifically required by law; or
- (b) for the purposes of this Agreement (including disclosing information in connection with any query or claim).

Should you have any queries in relation to these terms and conditions contact
Debitsuccess Pty Ltd.
PO BOX 5567, Stafford Heights QLD 4053
Phone: 1800 956 959

E-mail: qkclients@debitsuccess.com

