

Contact us on:

P: 3890 2675 E: agd@ymcabrisbane.org



#### Important information

- Ezidebits are processed on a THURSDAY only and all permanent bookings will be processed on a fortnightly cycle. The first date for 2019 is 3rd January, then 17th January and so on.
- The account holder at the service must be the CRN holder for the account.
- CRNs and date of birth for account holder and children are required to link your account with CCS. Without these you will be required to pay full fees, or delay enrolment start date.
- All new enrolments must be confirmed by the CRN Holder through their myGov account.
- Please ensure that all sections on this form are filled out correctly and in full. Incomplete forms will not be accepted by your service Coordinator
- Parents are to advise any changes of bookings in writing, verbal changes will not be accepted.
- If you have any questions, queries or concerns relating to the enrolment of your child, please speak with your friendly Service Coordinator



Thank



If Yes has RMP been Developed? Yes  $\square$  No  $\square$ 

## Outside School Hours Care Enrolment Form 2019

How did you hear about YMCA OSHC?

Internet Yellow Pages Word of Mouth School Previous Client Other

ACCOUNT INFORMATION			
ACCOUNT INFORMATION			
Account Holder Name:		Account Holder CRN:	
OSHC Location:			
Email Address for Statements:			
PARENT/GUARDIAN 1 (ACCOUNT of Guardians are authorised to give permission for an Educa Please ensure that Account Holder	ator to take a child outside the education and car	e services premises as per YMCA policy. n (below) is correct to ensure prompt and acc	curate matching with
Name:		DOB:	☐ M ☐ F
Address (H):		Post	code:
Primary Language:	Cultural Background:	Relationship To Child/ren:	
Mobile:	Phone (H):	Email:	
Phone (W):	Occupation:	Employer:	
Address (W):		Po	stcode:
	Office use: Photo ID Sigh	nted _ Copy Received _	
PARENT/GUARDIAN 2 INFORMATION Guardians are authorised to give permission for an Education of the Company of th			Authority to collect child Y N
Name:		DOB:	□ M □ F
Address (H):		Post	code:
Primary Language:	Cultural Background:	Relationship To Child/ren:	
Mobile:	Phone (H):	Email:	
Phone (W):	Occupation:	Employer:	
Address (W):		Pos	stcode:
	Office use: Photo ID Sigh	nted _ Copy Received _	
MEDICAL INFORMATION			
Family Doctor Name:			
Surgery Name:			
Address:		Phone:	
procedures to keep children and young peo	ople safe. Details of these policies ar	to Safeguarding children and young people and have available at: <a href="www.ymcabrisbane.org">www.ymcabrisbane.org</a> along with	
obligation to report child safety concerns, a Office Use Only	ina now you can report child safety c	uncerns.	
Date received:		Date Registration Fee paid:	
Date entered into QK:		Enrolment data entered into QK by:	
Foster/Kinship Care: Was CSO Contacted? ☐ Yes ☐ No		Foster/Kinship Care: Were there any risks Identified we need to	manage? Yes □ No □

If not, why not:

#### AUTHORISED NOMINEES/EMERGENCY CONTACTS - Please provide copies of ID Authorised Nominees/Emergency contacts are people over the age of 18. Emergency contacts are unable to authorise an educator to take a child outside the education and care service premises without written permission from the parent/guardian. By listing contacts below, you are providing authorisation for YMCA OSHC to contact contacts in the event of an Emergency. Please place in specific call order, you must supply a minimum of 1; Photo ID □ Sighted □ Copy Received **AUTHORISED NOMINEE/EMERGENCY CONTACT 3** Name: This person is authorised to provide the following authorisations Relationship: for my child/ren: (please tick appropriate boxes) Address: Drop off or Collect child/ren to/from the service and authorised Phone: to use QikKids Kiosk Medical treatment/Medical Work Phone: administration Mobile: **AUTHORISED NOMINEE/EMERGENCY CONTACT 4** Photo ID □ Sighted □ Copy Received Name: This person is authorised to Relationship: provide the following authorisations for my child/ren: (please tick appropriate boxes) Address: Drop off or Collect child/ren to/from the service and authorised Phone: to use QikKids Kiosk Medical treatment/Medical Work Phone: administration Mobile: AUTHORISED NOMINEE/EMERGENCY CONTACT 5 Photo ID □ Sighted □ Copy Received Name: This person is authorised to Relationship: provide the following authorisations for my child/ren: (please tick appropriate boxes) Address: Drop off or Collect child/ren to/from the service and authorised Phone: to use QikKids Kiosk Medical treatment/Medical Work Phone: administration Mobile: **AUTHORISED NOMINEE/EMERGENCY CONTACT 6** Photo ID □ Sighted □ Copy Received Name: This person is authorised to provide the following authorisations Relationship: for my child/ren: (please tick appropriate boxes) Address: Drop off or Collect child/ren to/from the service and authorised Phone: to use QikKids Kiosk Medical treatment/Medical Work Phone: administration Mobile: If any of the above Authorised Persons have not collected my child at the service closing time, I give permission for the Responsible Person in Charge to make necessary provisions to secure the care of my child. I also agree to pay a late pick up fee if I collect my child past licensed closing time of the service: Signature: \_ Date: \_\_\_\_\_

CHILD 1 DETAILS	ensu			of Birth is correct to g with Centrelink	o ensure	prompt and accurate	Health	Record □ Sig	hted □ C	opy Received
Name:						Preferred Nan	ne:			
Child CRN:			 			DOB:			М	F
Cultural background:										
Child's Address:								Postcode:	: 	
Year Level in 2019:					La	inguage Spoken at h	ome:			
Child's Medicare Number:					Re	eference Number:		Expiry D	oate:	
Initial Booking Pattern:		Casual		Perm	anent	☐ Weekly Patte ☐ Fortnightly Pa		Care Start Da	ite:	
Booking Type:	Complying Written Arrangement - Registered with Centrelink, wanting to claim CCS now. Care Agreement needs to be confirmed by parent in myGov account. FULL FEES WILL APPLY UNTIL CCS IS GRANTED BY CENTRELINK AND PARENT CONFIRMS BOOKING THROUGH MY GOV ACCOUNT.  Relevant Arrangement - Does not wish to claim CCS now or at a later date. No confirmation needed in myGov. FULL FEES WILL APPLY FOR ENTIRE PERIOD OF ENROLMENT  Arrangement with Organisation - Fees being paid by third party (i.e. Austim Qld, Charity group, Employer)									
Week 1 Before School:	and	the external part  Monday	y will b	pe responsible for Tuesday	r FULL	FEES to be paid with n  Wednesday		able to be applie Thursday	ed.	Friday
Week 1 After School:		Monday		Tuesday		Wednesday		Thursday		Friday
If Fortnightly Pattern please complete Week 2 Week 2 Before School:	븜	Monday	$\frac{\square}{\square}$	Tuesday		Wednesday	<u> </u>	Thursday		Friday
Week 2 After School:		Monday		Tuesday		Wednesday		Thursday		Friday
Is child of Aboriginal (A) or	Forre		r (T) O			•		No Yes (A	)    Yes	
Disabilities, allergies, anaph	ylaxi	s or medical co	ndition	ns and details:				agement Plan s Yes  No See Coordinator for form		14 ,07-669
Details of Parental Custody/Court Orders:  Documentation attached:  Yes  No  Is there anyone legally denied access to child? Name:  Yes  No										
Is the child in foster/kinship			10			Yes		No L No		
Do you have a Risk Management Plan for the child?  If yes, please be advised we will contact the Child Safety Officer to confirm if there are any matters we need to be aware of that may impact the care arrangement, and if necessary we will work with you and Child Safety to develop a Risk Management Plan.						e care				
Please provide contact deta	ils of	the Child Safet	y Offic	cer:						
Has child received the relev				r age?*					No 🗌 Y	'es
Does child have any additio 'If YES please see Coordinator to con			-669						No 🗌 Y	'es
Does child require staff to a *If YES please see Coordinator to con			า?*						No 🗌 Y	'es
Has child had a history of ill	heal	th or been hosp	italise	:d?					No 🗌 Y	'es
Does your child have any fe *If YES please provide details:	ars?								No 🗌 Y	'es
Are there any behavioural is	sues	that you would	l like th	he service staff	f to be	made aware of?			No 🔲 Y	'es
Are there any particular food *If YES please see Coordinator to con			s for y	our child?*					No 🗌 Y	'es
Does your family participate *If YES please provide details:	in a	ny particular reli	igious	or cultural prac	ctises t	hat are significant fo	r your	child?	No 🗌 Y	'es

CHILD 2 DETAILS	e ensu			of Birth is correct to g with Centrelink	ensure	prompt and accurate	Health Re	ecord □ Sight	ed □ Co	py Received
Name:						Preferred Nan	ne:			
Child CRN:	_		-			DOB:			□ м [	☐ F
Cultural background:										
Child's Address:								Postcode:		
Year Level in 2019:					La	anguage Spoken at h	iome:			
Child's Medicare Number:					Re	eference Number:		Expiry Da	te:	
Initial Booking Pattern:		Casual		Perma	nent	☐ Weekly Pat ☐ Fortnightly		are Start Date	e:	
	nee CE	Complying Written Arrangement - Registered with Centrelink, wanting to claim CCS now. Care Agreement leeds to be confirmed by parent in myGov account. FULL FEES WILL APPLY UNTIL CCS IS GRANTED BY CENTRELINK AND PARENT CONFIRMS BOOKING THROUGH MY GOV ACCOUNT.								
Booking Type:	FU	Relevant Arra	ngen PLY I	nent - Does not FOR ENTIRE PEI	wish to	o claim CCS now or at a OF ENROLMENT	a later date	e. No confirmati	on needed	in myGov.
	and	Arrangement of the external party	with will b	Organisation - be responsible for	Fees FULL	being paid by third part FEES to be paid with n	ty (i.e. Aus	stim Qld, Charity	y group, Er	nployer)
Week 1 Before School:		Monday		Tuesday		Wednesday	Т	hursday		Friday
Week 1 After School:		Monday		Tuesday		Wednesday	П т	hursday		Friday
Week 2 Before School:		Monday		Tuesday		Wednesday	Т	hursday		Friday
Week 2 After School:		Monday		Tuesday		Wednesday	П	hursday		Friday
Is child of Aboriginal (A) or	Torre	s Strait Islander	(T) C	Origin?			☐ No	Yes (A)	Yes (	T)
Disabilities, allergies, anaph	nylax	is or medical con	dition	ns and details:			☐ Ye	ement Plan su s		,07-669
Details of Parental Custody	/Cou	rt Orders:				Documer	ntation at	tached:	Yes	☐ No
Is there anyone legally deni Name:	ed a	ccess to child?							Yes	☐ No
Is the child in foster/kinship Do you have a Risk Manage			ild?			Yes Yes		lo Io		
If yes, please be advised we wi arrangement, and if necessary							to be aw	are of that may	impact the	care
Please provide contact deta	ils of	the Child Safety	Offic	cer:						
Has child received the relev *If YES please provide copy of child's				r age?*				□N	o 🗌 Ye	es
	Does child have any additional needs?*  'If YES please see Coordinator to complete forms 07-616 and 07-669  No Yes							es		
	Does child require staff to administer medication?*  *If YES please see Coordinator to complete form 07-534  No Yes							es		
Has child had a history of ill	heal	th or been hospi	talise	ed?				□N	o 🗌 Ye	es
Does your child have any fe *If YES please provide details:	ars?							□ N	o 🗌 Ye	es
Are there any behavioural is	ssues	s that you would	like t	he service staff	to be	made aware of?		□ N	o 🗌 Ye	es
Are there any particular food *If YES please see Coordinator to cor			for y	your child?*				□N	o 🗌 Ye	es
Does your family participate *If YES please provide details:	in a	ny particular relig	jious	or cultural prac	tises	that are significant fo	r your ch	ild? 🔲 N	o 🗌 Ye	es

CHILD 3 DETAILS	e ensu			of Birth is correct to g with Centrelink	o ensure	prompt and accurate	Health Record	d □ Sighted I	⊐ Сор	oy Received
Name:						Preferred Nar	me:			
Child CRN:			_			DOB:			М	F
Cultural background:										
Child's Address:							Р	ostcode:		
Year Level in 2019:					La	nguage Spoken at h	nome:			
Child's Medicare Number:					Re	eference Number:		Expiry Date:		
Initial Booking Pattern:		Casual		Perm	anent	☐ Weekly Pati		Start Date:		
Booking Type:	Complying Written Arrangement - Registered with Centrelink, wanting to claim CCS now. Care Agreement needs to be confirmed by parent in myGov account. FULL FEES WILL APPLY UNTIL CCS IS GRANTED BY CENTRELINK AND PARENT CONFIRMS BOOKING THROUGH MY GOV ACCOUNT.  Relevant Arrangement - Does not wish to claim CCS now or at a later date. No confirmation needed in myGov. FULL FEES WILL APPLY FOR ENTIRE PERIOD OF ENROLMENT  Arrangement with Organisation - Fees being paid by third party (i.e. Austim Qld, Charity group, Employer)									
Week 1 Defere Cohool	and	· ·	ty will b	•	r FULL F	FEES to be paid with r		• • • • • • • • • • • • • • • • • • • •	$\overline{\Box}$	Friday
Week 1 Before School: Week 1 After School:		Monday Monday		Tuesday Tuesday		Wednesday Wednesday	∐ Thur	•		Friday Friday
If Fortnightly Pattern please complete Week 2 Week 2 Before School:		Monday	<u> </u>	Tuesday	<u> </u>	Wednesday	☐ Thur		<u> </u>	Friday
Week 2 After School:		Monday	H	Tuesday		Wednesday	☐ Thur	•	H	Friday
Is child of Aboriginal (A) or	<u> </u>		r (T) C				□ No □	,	Yes (T	-
Disabilities, allergies, anaph	ıylaxi	s or medical co	nditior	ns and details:			Yes	ent Plan suppl No Inator for forms 07-61		07-669
Details of Parental Custody/Court Orders:  Documentation attached:  Yes  No  Is there anyone legally denied access to child?  Name:										
Is the child in foster/kinship			h:140			Yes	□ No			
Do you have a Risk Management Plan for the child?  If yes, please be advised we will contact the Child Safety Officer to confirm if there are any matters we need to be aware of that may impact the care arrangement, and if necessary we will work with you and Child Safety to develop a Risk Management Plan.						care				
Please provide contact deta	ils of	the Child Safe	ty Offic	cer:						
Has child received the relev *If YES please provide copy of child's				r age?*				☐ No [	Ye	s
Does child have any additio 'If YES please see Coordinator to con			7-669					☐ No [	Ye	s
Does child require staff to a *ff YES please see Coordinator to con			า?*					☐ No [	Ye	s
Has child had a history of ill	heal	th or been hosp	oitalise	d?				☐ No [	Ye	s
Does your child have any fe *If YES please provide details:	ars?							□ No □	Ye	s
Are there any behavioural is	sues	that you would	d like tl	ne service staff	to be r	made aware of?		☐ No [	Ye	s
Are there any particular food *If YES please see Coordinator to com			es for y	our child?*				☐ No [	Ye	s
Does your family participate *If YES please provide details:	in a	ny particular rel	igious	or cultural prac	ctises th	hat are significant fo	or your child?	☐ No [	Ye	S

#### **ENROLMENT AGREEMENT** I/We agree that fees must remain paid as per the YMCA OSHC Fee Policy. I/We agree that it is my/our responsibility to ensure all Centrelink requirements are fulfilled and that I/We must provide relevant Date of Birth and CRN's to link with Centrelink. I/We agree that failing to provide relevant information or fail to communicate with Centrelink regarding my/our circumstances I/we will be required to pay full fees. I/We understand that fee's may change during the time of my enrolment and I will be notified of these by YMCA OSHC Educators. I/We agree to pay any relevant additional charges including, but not limited to, Late Fees, Cessation of Care and Incursion and Excursion fees. Parent/Guardian Name: Signature: Date: Parent/Guardian Name: Signature: Date: I/We agree to notify the Coordinator of any change to information provided on the enrolment form. No Yes I/We acknowledge that it is my/our responsibility to read the Parent Handbook which is on the website www.ymcachildcare.com.au and agree to abide by the rules, policies and procedures of the service. No Yes I/We have read the Access for Families Policy and understand that if necessary I/we may lose my/our Nο Yes bookings. I/We understand that it is necessary to personally sign child/ren out as required for the various care sessions. Yes No If any person apart from those listed on the enrolment form is to collect and sign out my/our child/ren, I/we agree to notify the Coordinator in advance and in writing to this effect. I/We understand that management and/or staff cannot enforce Family Court Orders or Domestic Violence Nο Orders by law. I/We understand that, in the case of a Foster Care arrangement, management can contact the Case Worker to obtain strategies to work with the child/ren. I/We agree to keep my/our child/ren from attending the Program should he/she be suffering from any infectious or contagious disease as recognised by the National Health and Medical Research Council (NHMRC). I/We No Yes accept that the Coordinator will enforce the NHMRC "Recommended Minimum Exclusion Periods from School, of Infectious Disease Cases". I/We understand that if do not provide a current Health Record my child will be considered as "Not-up-to-No Yes date" or not Immunised until such time as I/We provide the Health Record. I/We authorise all YMCA staff to provide any required first aid and further to ensure that appropriate medical attention is provided in an emergency. I/We give permission for YMCA to obtain at my/our cost medical, No Yes hospital and ambulance service in the case of an accident or emergency involving my/our child/ren. • I/We give permission for staff and students to observe my/our child/ren to assist in developing activity No L Yes programs. I/We give permission for staff to apply sunscreen to my/our child/ren prior to outdoor play. No Yes I/We give permission for my/our child/ren's name and/or photograph to be used for promotional purposes and service displays. No Yes I/We give permission for YMCA OSHC to use the email address provided to contact me/us regarding account issues and keep me/us updated with service newsletters and information. Νo Yes I/We give permission for OSHC staff to liaise with my/our child/ren's school administration staff to obtain No Yes contact details in an emergency. I/We give permission for OSHC staff to liaise with my/our child/ren's teacher when relevant to the well-being No Yes of my child/ren. • I/We understand that copies of all of the parents, guardians and emergency contacts ID need to be attached in order to allow YMCA staff to relinquish care of my child/ren to any of the named No Yes Parent/Guardian Name: Signature: Date: Parent/Guardian Name: Signature: Date:



#### YMCA of Brisbane Outside School Hours Care

## **Authorisation to Administer Medication**

07 - 534

#### **A**UTHORISATION

CHILD'S NAME:

PARENT/GUARDIAN NAME:

- As the parent/guardian of the above mentioned child I request and authorise YMCA OSHC to administer the following medication.
- I warrant that the medication provided to YMCA OSHC with this authority is that as described below.
- I am aware that any information regarding changes to this medication including type, dosage etc must be forwarded to YMCA OSHC in writing.

I am aware that it is my responsibility to main	ntain an adequate sup <sub>l</sub>	oly of thi	s medication at	t YMCA OSHO	).
PARENT SIGNATURE:			D	ATE:	
Administration Information					
NAME OF MEDICATION:					
QUANTITY ON HAND OVER (TABLETS/ML):					
PERIOD FOR WHICH MEDICATION IS TO BE ADMINISTERED:	From:		Т	o:	
FREQUENCY OF DOSAGE: (IE, SPECIFIC TIMES)					
TIME & DATE OR CIRCUMSTANCE, THE MEDICATION IS TO BE GIVEN WHILE IN CARE:					
MEDICATION DOSAGE:					
DOCTORS NAME:					
TELEPHONE:	DOCTORS LETTER ATTA	CHED:		Yes	☐ No
HAS THE CHILD TAKEN THIS MEDICATION PREVIOUSLY?	☐ Yes	☐ No			
IF NO, STAFF ARE UNABLE TO GIVE ANY MEDICATION	I THAT HAS NOT BEEN PR	EVIOUSL	Y ADMINISTERED	).	
IF YES, WAS THERE ANY ADVERSE REACTION?	☐ Yes	☐ No			
TIME & DATE OF MEDICATION LAST ADMINISTERED?					
MANNER IN WHICH MEDICATION WAS ADMINISTERED? (EG. ORALLY, NASALLY?)					
OTHER INSTRUCTIONS:					
SERVICE USE ONLY					
The medication supplied with this authorisation is:					
☐ A prescribed medication; and					
☐ In its original package with a pharmacist's label which expiry date.	clearly states the child's nan	ne, dosage	e, frequency of adn	ministration, date	of dispensing and
COORDINATOR SIGNATURE:		_	DATE:		



#### YMCA Brisbane Outside School Hours Care

YMCA FOOD Considerations Form 07-612							
SERVICE:							
CHILD'S NAME:							
FOOD CONSIDERATION:							
MUST NOT EAT	ALTERNATIVES						

FURTHER INFORMATION

SIGNATURE: DATE:

YMCA Brisbane OSHC Food Considerations Form 07/2016 YMCA Brisbane OSHC

#### STANDARD IMAGE RELEASE FORM

#### PERMISSION TO USE PHOTOGRAPHS, VIDEO, AUDIO, IMAGES AND/OR ARTWORK

May we use your, or your children/s, photo/s, audio, video, images and/or artwork in our YMCA

social media sites, newsletters, v limited to, posters, flyers or ban	website, or any other promotional material including, but not iners?								
Yes, I give permission									
No, I do not give permission									
I understand that I can withdrav Brisbane.	w my consent at any time but I must do so in writing and forward it to the YMCA of								
COPYRIGHT RELEASE									
written and audio or any other fo to be used for and on behalf of	, agree to and provide permission for the photographic, videoperm of electronic recording of me and/or my child/ren (whose names are listed below) the YMCA. I acknowledge that ownership of any photographic, video, audio or any or artwork will be retained by the YMCA.								
materials and resources which	tion of any recording referred to above for the purposes of publishing information promote the initiatives of the YMCA without acknowledgment and without being appensation. Any photos, videos, artwork or audio may be used on website or social ler community.								
	e consequences of what is being proposed above. If there has been any matter of e sought clarification from a staff member of the YMCA who has explained any such								
CHILD DETAILS (If applicable)									
Child name/s:									
1.	3.								
2.	4.								
MY DETAILS									
NAME:									
SIGNATURE:									
DATE:									

The term 'YMCA' refers to YMCA of Brisbane and Y-Care (South East Queensland) Inc.

#### YMCA Brisbane

107 Brunswick St, Fortitude Valley, QLD, 4006 PO Box 669, Spring Hill, QLD, 4004 T. (07) 3253 1700 F. (07) 3253 1711

**E.** <u>brisbane@ymcabrisbane.org</u> **W.** <u>www.ymcabrisbane.org</u>

**CONTACT NUMBER:** 

OFFICE USE ONLY						
YMCA Location:						
Photo, image, video details						

# All about Me

My name is:

#### Just the Facts

I am \_\_\_\_\_ years old and am in Grade \_\_\_\_.

The members of my family are: \_\_\_\_\_

Some of my friends that go to OSHC are: \_\_\_\_\_

My birthday is:

## Some of my Favourite things

#### Awesome Activity

One thing I like to do that doesn't involve video games or TV is:



## Picture Perfect

This is a drawing or photo of me:



My favourite book of all time is:



## My Hero

One person who inspires me is:



## Did you Know?

Something you might not know about me:



## MY mini Autobiography

Some more information about me:



YMCA Brisbane OSHC

07-662



# All about Me

My name is:

#### Just the Facts

I am \_\_\_\_ years old and am in Grade \_\_\_\_.

The members of my family are: \_\_\_\_\_

Some of my friends that go to OSHC are: \_\_\_\_\_

My birthday is:

## Some of my Favourite things

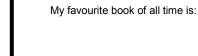
### Awesome Activity

One thing I like to do that doesn't involve video games or TV is:



## Picture Perfect

This is a drawing or photo of me:



**Best Book** 



## My Hero

One person who inspires me is:



## Did you Know?

Something you might not know about me:



## MY mini Autobiography

Some more information about me:



YMCA Brisbane OSHC

07-662





Signature(s) of

Nominated Account:



Gumdale OSHC Ph: 07 3890 2675



DIRECT DEBIT	REQUEST	YMCA	1:0/ 3890 26/5	NEW CUSTOMER FORM
YOUR DETAILS	Please complete this form usi	ing a BLACK PEN, * Indicate	s a MANDATORY FIELD	
Business: Customer Reference:	The Young Mens Christian A	ssociation of Brisbane	ABN/ACN: 61 0	<sup>28 995 366</sup> YMCA AGD 40677
*Surname:			*Given Name:	
*Mobile #:				
* Email:				
*Address:				
*Suburb:			*State:	*Postcode:
DEBIT ARRANGE	// EINI I - · ·			the total amount billed for the specified period for nd the Business and/or Ezidebit
("Ezidebit") to Mens Christ Busine	debit payments from my/ ian Association of Brisban ss and in accordance with	our account, as spece e ("The Business") as this Direct Debit Rec	ified below, at inter per the Terms and	303909, 301203, 234040, 234072, 428198) vals and amounts as directed by The Young Conditions of my/our agreement with the bit DDR Service Agreement (Ver 1.5).
Start Da	nte: / / / / / / / / / / / / / / / / / / /		Weekly Fortnightly	Debit Amount = Balance Due  Max Debit Amt: \$
Administration Fee Pa (once only): Y	id by Bank Account Pa MCA Transaction Fee: Y			rd: 0.99% (Min \$0.66) rrs: 4.07% (Min \$0.66)
	AYMENT METHOD			
Debit from Cr			Dimore	
□ VISA Card Number:	MasterCard	AMEX	Diners	Expiry Date: / / / / / / / / / / / / / / / / / / /
Name of Cardholder:				
		. Furthermore, I/we agree to r		cified Credit Card above, and I/we acknowledge that Ezidebit will idebit for any successful claims made by the Card Holder through
Debit from Ba	nk, Building Society or Cred		istitution against Eziacoit.	
Financial Institution:			Branch:	
BSB Number:			Account Number:	
Account Holder Name:				
		BECS) in accordance with the		18) to debit my/our account at the Financial Institution identified above and this Direct Debit Request and as per the Ezidebit DDR
This Authorisation is to	emain in force in accordance with the		s Direct Debit Request, the derstand same.	provided Ezidebit DDR Service Agreement (Ver 1.5) and I/we have read

Date:

DDR Service Agreement (Ver 1.5)

Print Form



ACN 096 902 813 | AFSL 315388

#### DDR SERVICE AGREEMENT (Ver 1.5)

#### DDR Service Agreement (Ver 1.5)

I/We hereby authorise Ezidebit Pty Ltd ACN 096 902 813 (Direct Debit User ID number 165969, 303909, 301203, 234040, 234072, 428198) (herein referred to as "Ezidebit") to make periodic debits on behalf of the "Business" as indicated on the attached Direct Debit Request (herein referred to as "the Business").

I/We acknowledge that Ezidebit is acting as a Direct Debit Agent for the Business and that Ezidebit does not provide any goods or services (other than the direct debit collection services to me/us for the Business pursuant to the Direct Debit Request and this DDR Service Agreement) and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement that I/We have with the Business.

I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of my/our agreement with the Business and the terms and conditions of the Direct Debit Request (and specifically the Debit Arrangement and the Fees/Charges detailed in the Direct Debit Request) and this DDR Service Agreement.

I/We acknowledge that bank account and/or credit card details have been verified against a recent bank statement to ensure accuracy of the details provided and I/we will contact my/our financial institution if I/we are uncertain of the accuracy of these details.

I/We acknowledge that is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight, however transactions can take up to three (3) business days depending on the financial institution. Accordingly, I/we acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available, I/we agree that Ezidebit will not be held responsible for any fees and charges that may be charged by either my/our or its financial institution.

I/We acknowledge that there may be a delay in processing the debit if:-

- (1) there is a public or bank holiday on the day of the debit, or any day after the debit date;
- (2) a payment request is received by Ezidebit on a day that is not a banking business day in Queensland;
- (3) a payment request is received after normal Ezidebit cut off times, being 3:00pm Queensland time, Monday to Friday,

Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise Ezidebit to vary the amount of the payments from time to time as may be agreed by me/us and the Business as provided for within my/our agreement with the Business. I/We authorise Ezidebit to vary the amount of the payments upon receiving instructions from the Business of the agreed variations. I/We do not require Ezidebit to notify me/us of such variations to the debit amount.

I/We acknowledge that Ezidebit is to provide at least 14 days' notice if it proposes to vary any of the terms and conditions of the Direct Debit Request or this DDR Service Agreement including varying any of the terms of the debit arrangements between us.

I/We acknowledge that I/we will contact the Business if I/we wish to alter or defer any of the debit arrangements.

I/We acknowledge that any request by me/us to stop or cancel the debit arrangements will be directed to the Business.

I/We acknowledge that any disputed debit payments will be directed to the Business and/or Ezidebit. If no resolution is forthcoming, I/we agree to contact my/our financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, a failed payment fee is payable by me/us to Ezidebit. I/We will also be responsible for any fees and charges applied by my/our financial institution for each unsuccessful debit attempt together with any collection fees, including but not limited to any solicitor fees and/or collection agent fee as may be incurred by Ezidebit.

I/We authorise Ezidebit to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that certain fees and charges (including setup, variation, SMS or processing fees) may apply to the Direct Debit Request and may be payable to Ezidebit and subject to my/our agreement with the Business agree to pay those fees and charges to Ezidebit.

#### Credit Card Payments

I/We acknowledge that "Ezidebit" will appear as the merchant for all payments from my/our credit card. I/We acknowledge and agree that Ezidebit will not be held liable for any disputed transactions resulting in the non supply of goods and/or services and that all disputes will be directed to the Business as Ezidebit is acting only as a Direct Debit Agent for the Business. I/We acknowledge and agree that in the event that a claim is made, Ezidebit will not be liable for the refund of any funds and agree to reimburse Ezidebit for any successful claims made by the Card Holder through their financial institution against Ezidebit.

I/We acknowledge that Credit Card Fees are a minimum of the Transaction Fee or the Credit Card Fee, whichever is greater as detailed on the Direct Debit Request.

I/We appoint Ezidebit as my/our exclusive agent with regard to the control, management and protection of my/our personal information (relating to the Business and contained in this DDR Service Agreement). I/We irrevocably authorise Ezidebit to take all necessary action (which Ezidebit deems necessary) to protect my/our personal information, including (but not limited to) prohibiting the release to or access by third parties without my/our consent.

Ezidebit will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made relating to an alleged incorrect or wrongful debit, or as otherwise required by law. Further information relating to Ezidebit's Privacy Policy can be found at www. ezidebit.com.au.

I/We hereby irrevocably authorise, direct and instruct any third party who holds/stores keeps my/our personal information (relating to the Business and contained in this DDR Service Agreement) to release and provide such information to Ezidebit on my/our written request.

#### I/We authorise:

- a) Ezidebit to verify details of my/our account with my/our financial institution; and
- b) my/our financial institution to release information allowing Ezidebit to verify my/our account details.

Po Box 3327 Newstead, QLD 4006 Ph: (07) 3124 5500 Fax: (07) 3124 5555

